

Assert failed, file PLATFORM.cpp, line 1636

Summary

You may receive the error "Assert failed, file PLATFORM.cpp, line 1636" when starting the SoftLINK Client on a Windows NT or Windows 2000 machine.

Details

This error is caused by the SoftLINK Client not being able to interact with the desktop. To resolve this problem please do the following:

- Open Control Panel
- Open the Services applet
- Select the Client32 Service and Click Start-up
- Select to "Allow this service to interact with Desktop"
- Stop and restart the Client32 service for this change to take effect.