

## SoftLINK File and Folder Locations

### Summary

The following information will outline the default file and folder locations for the SoftLINK Student, Tutor and Tech Console components.

### Details

#### Tutor Console

*What Data Files are used by the Tutor Console and where are they stored?*

The below list includes the default files that host the relevant SoftLINK functions:

- Client List File – Client.nss
- Group List File – Group.nss
- Application File – SoftLink Class Control.app
- Website File – SoftLink Class Control.web
- Survey File – SoftLink Class Control.sul
- Layout File - \_Default.lyt
- Word List File – SoftLink Class Control.wdl

These files will be stored in the default path and this can differ depending on the Operating System version.

*Windows XP:* C:\Documents and Settings\Username\Application Data\ SoftLink\Class Control  
*Windows 7\ Vista:* C:\Users\Username\AppData\Roaming\SoftLink\Class Control

Note: These are the default paths, the location for each file is configurable to enable these file to be re-directed to a different path.

*What Folders are used by the Tutor Console?*

Testing Console Report Folder

C:\Program Files\SoftLINK Class Control\Reports

Testing Console Exam Folder

C:\Program Files\SoftLINK Class Control\Tests

Class Lists Folder

%AppData%\SoftLINK Class Control

Journal Folder  
%UserProfile%\Documents\Journals

Audio Recordings Folder  
%UserProfile%\Documents\My Recordings

*Where does the Tutor Console store its configuration?*

By default the SoftLINK Tutor Console will store its configuration within the user location of the registry in the following location:

HKEY\_CURRENT\_USER\Software\NetSupport Ltd\PCICTL\ConfigList\SoftLINK Class Control

## **Student**

*Where does the Student store its configuration?*

Windows 7/Vista/XP: C:\Program Files\SoftLINK Class Control\client32.ini

Note: If you have a x64 bit operating system then this will reside within the Program Files (x86) path.

## **Tech Console**

*Where does the Tech Console store its configuration?*

By default the SoftLINK Tech Console stores its information in the User location of the registry in the following location:

HKEY\_CURRENT\_USER\Software\NetSupport Ltd\PCICTL\ConfigList\SoftLink Tech Console

The file paths for the Tech Console will be:

- Client List File – Client.nst
- Group List File – Group.nst

These files will be stored in the default path and this can differ depending on the Operating System version.

Windows XP: C:\Documents and Settings\Username\Application Data\SoftLINK Class Control  
Windows 7/Vista: C:\Users\Username\AppData\Roaming\SoftLINK Class Control