

## **GPF Assert Error when using Quick Send and Collect in SoftLINK**

### **Summary**

When using the "Quick Send" or Quick Collect" features of the SoftLINK Tutor Console a GPF Assert error will be encountered and force the Tutor to close

### **Details**

This issue was encountered on SoftLINK Tutors running on 10.70.0002. To resolve this issue please update SoftLINK to the latest version.

1. Download the updated installer from <http://www.acs-linksystems.com/products/softlink.cfm>.
2. If running, close the Tutor Console
3. Launch the installer on the Tutor Console displaying the error and follow the on screen prompts. The installer will detect your current installation and upgrade the installed components.
4. Restart the Tutor Console