

SoftLINK reports that client no longer responds

Summary

The error message indicates that there is a problem with compression. Depending on whether compression is enabled or not try the alternative state to see if this solves the problem. See below for details on how to do this.

Details

To switch the compression on or off you need to follow these steps:

1. Open the SoftLINK and choose {Network} {Configure}
2. Select Security\Settings and click the box labeled Use Compression to place or take away the tick.
3. Then try to connect as normal and see if the error persists or not.